



● Exchange Migration Services ●

The latest releases of Microsoft® Exchange deliver some compelling new benefits, including; reduced storage costs, better flexibility, anywhere access, and improved protection and compliance

In addition Microsoft announced that “On April 8, 2014, all support for Exchange 2003, including security updates and hotfixes, would be terminated”, so an Exchange migration is not optional! Moreover, all Exchange environments running Exchange 2003 must be migrated to Exchange 2007 or 2010 first in order to subsequently upgrade to Exchange 2013.

Migrating your Exchange server environment can be a complex and difficult project, that if underestimated can cause extended coexistence issues, costly project delays, increased strain on your IT resources, and greater impact on users.

Daisy understand that email migration means more than just installing new versions of software. Our team of experts will ensure that we migrate you to a messaging solution that scales to your needs, maximises efficiency, and reduces costs.

Daisy 's Exchange Migration Service helps guide your organisation through the initial design and deployment planning stages, followed by access to expert skills to work with your team to implement and cut-over, or to outsource the migration project as a whole.

Exchange Migration Service

Scoping

- High Level Design
- Migration road map
- Recommendations and Proposal

Detailed design

- Design workshop
- Exchange baseline healthcheck
- Detailed Design
- Development and cut-over plan

Migration

- Cut-over migration or phased migration
- Customer or Daisy Managed

Development

- Base platform implementation
- Co-existence configuration
- Knowledge transfer
- Pilot testing

Decommission

- Removal of legacy Exchange Servers
- Clean up of legacy environment

“Daisy is big enough to deliver the services we want, and to have the right connections with vendors like Microsoft and all the technical ability behind the scenes but it’s not so big that it’s lost the ability to treat you like a valued customer.”

Stephen Brown – IT Director, Higgs & Sons



How the Service Works

Scoping

Migrating to Exchange isn't just about installing the new version into your organization – we can help you understand aspects including how to maximise the business and productivity benefits a new version of Exchange brings and propose a solution that fits your business needs.

Detailed Design

Having a solid plan is key to a successful implementation, and as part of the detailed design phase we will examine the intricate details of your existing Exchange deployment and look to forge the best path to a smooth transition. Daisy consultants will write-up the detailed design that will serve as the blueprint for the implementation, migration and your organization's reference to the Exchange deployment.

Development

Based on the detailed design, Daisy will implement the base platform and test the solution. Once functionality has been validated, Exchange will be configured for co-existence enabling a smooth migration. Daisy will work closely with your IT team to provide knowledge transfer so the basics of what's new are understood.

Migration

Depending on the approach that fits your organization best you may choose to adopt a cut-over migration, where all users are migrated to the new system over a short period, or a phased migration where users are migrated in batches. The migration can be performed by Daisy, or conducted by your IT team with support from our experts.

Decommissioning

After users have been migrated Daisy will remove the legacy servers and perform clean-up of your Exchange and Active Directory, ensuring as the project completes you have a reliable, up to date Exchange environment.

Daisy's migration experts combine careful planning and programme management, with specialised expertise and tools that ensure that we can provide you with a trouble free migration, with minimal or no service interruption, seamless transition between mail servers, platforms and domains, and email addresses, ensuring that the cut-over is invisible to the outside world.

Daisy collaborates closely with Microsoft, including working on Microsoft's V-TSP Program and employing consultants with the prestigious Exchange MVP status.

Our consultants have worked with Microsoft on their Technology Adoption Programmes for Exchange 2010 and 2013, and have extensive practical experience of both platforms.

How You Benefit

- Utilise a tried and tested migration methodology delivered by Microsoft certified experts with extensive experience
- Peace of mind – from a fully managed Exchange Migration Service, with no service interruption
- Seamless transition between mail servers, and domains
- Improved supportability from a platform implemented to best practice standards
- Reduced cost of ownership and support
- Improved availability and disaster recovery features
- Augment your own IT resources, allowing them to focus on urgent projects and maintaining existing support service levels

To find out more about Daisy consultancy services speak to one of our specialists today:

 **0800 040 88 88**

 **sales@daisygroup.com**



we are daisy.
www.daisygroup.com